BUSINESS

Londonist Dmc Ltd
323 Green Lanes
London
N4 2ES

## Need Help?

We have a wealth of information available online if you need any help. Simply visit:

www.virginmediabusiness.co.uk/help

## Your important dates

| | |
|---|---|
| Billing date: | 19th March 2026 |
| Payment date: | 13th April 2026 |

## Your account details

| | |
|---|---|
| Account number: | 115894101 |
| Area reference: | London |
| Invoice number: | 115894101/001/0326 |
| Payment reference number: | 115894101001 |
| Page number: | 1 of 2 |

Registered No. 02591237 VAT Registration No. GB 591 8190 14

## Your business services invoice

| | |
|---|---|
| **Balance brought forward:** | **£0.00** |
| **New charges this month** | |
| Broadband charges: | £54.00 |
| **Total new charges (excl VAT):** | **£54.00** |
| **VAT @ 20%:** | **£10.80** |
| **Total new charges (incl VAT):** | **£64.80** |

| | |
|---|---|
| **Total amount due:** | **£64.80** |

The 'Total amount due' will be collected by Direct Debit on or after 13th April 2026.

# Payment options

### By Direct Debit
Direct Debit is a convenient and simple way to pay. If you would like to pay future invoices by Direct Debit visit:
**virginmediabusiness.co.uk/help**

### By BACS
You can pay your invoice via BACS. Your Bank will ask for the following information:
**Your account name:** LONDONIST DMC LTD
**Your payment reference number:** 115894101001
**Virgin Media Payments Ltd Bank Account:** 10819204
**Virgin Media Payments Ltd Sort Code:** 20-11-99
**Please send your remittance to:** bacspayments@virginmedia.co.uk

### At a bank
Some banks may charge if you do not have an account with them. Complete the Bank Giro Credit slip at the bottom of this invoice and take it together with your payment to any bank. Please allow 4 working days for payment to reach our account.

### Credit / Debit card
Mastercard (Eurocard), Visa, Maestro and Delta are all accepted. Call Business Customer Services to make a payment.

### By cheque
Please send your remittance to:
**Virgin Media Business, Business Payments, PO Box 4459, Worthing, BN13 1XP**
Cheques should be crossed and made payable to Virgin Media Payments Ltd. Please enclose the attached bank giro credit slip with your cheque and write your Virgin Media Business invoice number on the back of the cheque. Do not send cash through the post.

### Failed items & late payments
We have introduced a late payment charge of up to £100 plus any interest on your outstanding balance. Please make sure you pay your bills on time to avoid incurring this charge. Alternatively switch to Direct Debit payment so that your bill will automatically be paid on time.

# Help and support

### Online
General help: **www.virginmediabusiness.co.uk/help**
Billing help: **www.virginmediabusiness.co.uk/billing**
Contact Us: **www.virginmediabusiness.co.uk/customerservices**
Code of Practice: **www.virginmediabusiness.co.uk/code-of-practice**

### Phone
Freephone: 0800 052 0800 (8.00am to 6.00pm Mon to Fri)
To help us improve the quality of our customer service, calls may be monitored or recorded.

### Rounding of call charges
Call duration is calculated by rounding the length of the call up to the nearest second (or up to the nearest minute for calls charged by the minute).
The call charge then takes the call duration in seconds and multiplies by the applicable 'Pence Per Minute' rate (as detailed in your tariff sheet), divided by 60.
Note, if a Fixed Fee charge applies, this is added to provide the total cost.

The summarised usage charges presented on your bill are rounded up/down to the nearest penny before applying VAT.

### Getting in contact
Any correspondence should quote your account number and be sent to the following address:

**Business Customer Services,**
**Virgin Media Business,**
**Communications House,**
**Chippingham Street,**
**Attercliffe,**
**Sheffield,**
**S9 3SE.**

If you're not happy with the response from Virgin Media Business, please contact the Customer Service Manager. We aim to resolve all enquiries and complaints to your satisfaction. For more details, please view our Code of practice on the above link. If you're a small business (10 employees or less) and we've not reached an agreed settlement within eight weeks of receiving your complaint, or we agree in writing before the eight weeks is up, that the disagreement should be settled by independent adjudication, you can refer your complaint for independent consideration to the Communications Ombudsman. This service is absolutely free of charge. The contact details are as follows:
Post: Communications Ombudsman, P.O. Box 730, Warrington, WA4 6WU
Phone: 0330 440 1614  Email: enquiry@commsombudsman.org
Web:  **www.commsombudsman.org**

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## Your account details

| | |
|---|---|
| Account number: | 115894101 |
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| Page number: | 2 of 2 |

## Payment summary

| | |
|---|---|
| Amount due from previous invoice | £64.80 |

**Payments received**

| Date | Description | Amount |
|---|---|---|
| Tue 10 Mar | Payment - Thank You | -£64.80 |
| **Total payments received** | | **-£64.80** |

| | |
|---|---|
| Brought forward balance | £0.00 |

## Product summary

| **Broadband charges** | **Amount** |
|---|---|
| Rental charges | £54.00 |
| **Broadband charges total** | **£54.00** |

## Product details

### Broadband charges

**Rental charges**

| Occurrence | Description | Qty | Date | Amount |
|---|---|---|---|---|
| 1 | Dynamic IP address | 1 | 02 Apr 26 - 01 May 26 | £0.00 |
| 1 | Voom Fibre Option 3 | 1 | 02 Apr 26 - 01 May 26 | £54.00 |
| **Total rental charges** | | | | **£54.00** |