DPD, Roebuck Lane, Smethwick, West Midlands, B66 1BY
T: 0121 336 4900
www.dpd.co.uk

20 November 2024

Mustafa Ozyildiz
LONDONIST HOSPITALITY LIMITED
Office 11.60 25 Cabot Square,
London

E14 4QZ

Providing your customers with the best possible delivery experience…

Dear Mustafa,

Here are our competitive rates for you to review. I've also highlighted below how DPD will provide an excellent delivery service to your customers.

DPD is a renowned provider of express parcel delivery services in the UK and worldwide, and especially known for its fast, reliable and secure service. When you choose us, you benefit from:

- Predict - our Predict notification gives your customers a one-hour delivery window, communicated by text or email, so they know exactly when their parcel will arrive, for a great delivery experience.

- Award Winning Service - DPD received six prestigious awards in 2023, with these independent accolades reflecting our commitment to excellence throughout our operation.

- Pickup - DPD operates the smartest parcel shop network, with over 10,000 shops and lockers across the UK, including The Post Office and Sainsbury's, so your customers can access convenient delivery options.

- DPD App - our free app allows your customers to stay informed and never miss a parcel delivery.

- Delivery Every Day - we offer delivery services seven days a week, providing your customers with the ultimate convenience and flexibility.

- Free Pin-code Delivery - provides an extra layer of security for high-value items or those that require specific recipient verification ensuring the item reaches your customer securely.

- Sustainable Delivery - we aim to be net zero by 2040, and now have over 3,600 all-electric vehicles in our fleet (and growing) and 95% of our HGVs operate diesel-free on HVO. We will make 100 million all-electric deliveries in 2024 helping to build a more sustainable future for our planet, visit green.dpd.co.uk for more.

- International Delivery - expand your business's reach and boost exports with DPD's range of international services. DPD provides safe and secure delivery of your products anywhere in the world. Visit international.dpd.co.uk for more.

I will be following up with you in the next few days and once the formalities are completed, you will be all set to start trading with us.

Should you have any queries, please do not hesitate to contact me, I am here to help in any way I can.

Best regards

Charles Adams
Direct Sales Executive
E: charles.adams@dpd.uk
T: 0121 275 7400

DPD quotation for LONDONIST HOSPITALITY LIMITED

The following rates are based upon a weekly trading profile of:	**220 parcels per week**
	1.18 parcels per delivery
	£1,090 revenue per week

UK Mainland Parcels

Service	Price
Next day (Mon-Fri)	**£5.10 for first parcel then £4.20 for each subsequent parcel**

UK Expresspaks

Service	Price
Next day (Mon-Fri)	**£5.10 per bag**

Surcharges

Category		Price
3rd party for UK Mainland	Per consignment	**£12.00**
4th party for UK Mainland	Per consignment	**£12.00**
Carriage charge	Per parcel	**£0.20**
Non-compatible charge	Per parcel	**£6.00**
Oversize/Overweight charge	Per parcel	**£23.50**
London Congestion Charge	Per parcel	**£0.75**
Nothing to collect	Per consignment	**£12.00**
Return to consignee	Per consignment	**£10.00**
Alternative address	Per parcel	**£0.00**
Export Returns - Zone 1	Per parcel	**£3.75**
Export Returns - Zone 2	Per parcel	**£4.75**
Export Returns - Zone 3	Per parcel	**£5.00**
Export Returns - Zone 4	Per parcel	**£5.25**
Export Returns - Zone 5	Per parcel	**£5.50**
EU clearance fee	Per consignment	**£4.75**
Customs export fee (Norway and Switzerland)	Per consignment	**£25.00**
Unsuccessful export fee	Per parcel	**£0.75**

For the latest Air Transport Surcharges - www.dpd.co.uk/content/products_services/air-transport-surcharges.jsp

Quotation notes

General

An oversize/overweight charge will apply for any items that exceed 1 m in length and/or weigh more than 30 kg and are not palletised and/or if the girth exceeds 2.3 m.
A London congestion charge (unless the parcel has been delivered on an all-electric vehicle) will apply to all deliveries to the postcodes listed here - tfl.gov.uk/modes/driving/congestion-charge/congestion-charge-zone

Standard liability is provided of £100 per parcel, expresspak, freight parcel or parcels sent from our shops. Pallets are £1.50 per kg of gross weight, with a maximum liability of £1,500 per consignment.

No more than 30% of your parcels should be 'Double Tray' parcels which are defined as having maximum dimensions 100 x 70 x 60 cm and/or a maximum weight of 30 kg per parcel. Please note a 'Single Tray' parcel has maximum dimensions of 60 x 60 x 60 cm and a maximum weight of 30 kg per parcel.

Where we have quoted for expresspaks, please note the size of these must have maximum parcel dimensions of 40 x 53 x 10 cm and a maximum weight of 5 kg per parcel and a maximum girth (length + height + width) of 1.03 m

Our premium services in Scotland and Cornwall are DPD 11:30 and DPD 13:00. Please refer to the DPD website for full details on this change to our premium service for other destinations.
For offshore deliveries, next-day (Mon-Fri) delivery is only available to Northern Ireland. Our Scottish services are detailed on our website at www.dpd.co.uk/pdf/scottish-services-guide.pdf

DPD Pickup points

A return to a shop will be a one/two day service (Mon-Sun)
Parcels sent to/from shops must have a maximum weight of 20 kg, with the two longest sides not exceeding 1.2 metres collectively, so that the shop and its staff can easily handle the item.

Pricing/payment terms

All parcels will be subject to a carriage charge
Payment terms to be agreed subject to credit rating
All pricing is subject to a commercial review against trading profile
Please check your goods are accepted for carriage here - www.dpd.co.uk/prohibited-goods.jsp
The prices are subject to a fuel and energy surcharge - www.dpd.co.uk/content/my_dpd/fuel_surcharge.jsp
All parcels are carried under our standard terms and conditions of carriage - https://www.dpd.co.uk/standard_terms_and_conditions.jsp

Please note this proposal is valid for 30 days from the date of this letter.

