londonist
HOSPITALITY

Client Information

Bill To:	87 Boundary Road, Chatham, ME4 6UQ
Billing Contact Name:	Afaad properties
Billing Email Address:	ibromacy@yahoo.com
Billing Phone:	+447948977750

Ship To:	Flat 1, lavender HSE, Dairy farm place, Queens Road, London SE15 2NE
Shipping Contact Name:	Ibrahim Egbejobi
Shipping Email Address:	ibromacy@yahoo.com
Shipping Phone:	+447948977750

Order Details

Contract Start Date: 05/02/2025	Payment Method: Bank Transfer
Contract End Date: 04/03/2025	Billing Sequence: Weekly

Service Information

Description of Services	Start Date	End Date	Price (exc. VAT)	Invoice or Order Number
Off-Tenancy Cleaning 2-bedroom Airbnb	**10/02/2025**	**09/02/2025**	**May vary**	**May vary**

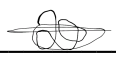
Special Terms

1. **Contract Length:** Monthly rolling period.
2. The Client will need to notify Londonist Hospitality of its order at least two- three working days prior with the specific requirements, and the requested time for cleaning should be between 9am – 5pm during Monday - Friday. (In urgent scenarios, weekend cleaning request may be considered subject to availability of slots and confirmation by Londonist Hospitality).
3. The order will be placed via WhatsApp group/email/call as per the convenience of the client.
4. Service location cannot be amended, for any requests for changes, this should be communicated to Londonist Hospitality with 4 weeks prior notice and is subject to approval. **Current service location is as below:**

   Flat 1, lavender HSE, Dairy farm place, Queens Road, London SE15 2NE
5. Cleaning frequency (order) may depend upon the requirement.
6. Extra charges would apply for cleaning equipment and products to be used while cleaning.

Please note that all services provided are subject to the Terms and Conditions of Londonist Hospitality Limited.

By signing this agreement, the client acknowledges and agrees to adhere to the below terms and conditions set by Londonist Hospitality Limited.

Client Signature :  **Date :** 2/5/2025

Print Name : Ibrahim Egbejobi **Position :** Manager

Londonist Hospitality Limited Cleaning Service Terms and Conditions

1. **Contract Length and Termination**

i. **Contract Length:** Please see Special Terms.

ii. **Termination Notice:** For monthly rolling contracts, the Client may terminate the agreement with at least two weeks' written notice, effective from the date the notice is received. For annual contracts, the Client may terminate with at least one month's written notice, and services will cease at the end of the notice period unless otherwise agreed in writing.

2. **Services Provided**

i. **Cleaning Services:** The Provider agrees to perform Cleaning Services as specified in the contract.

ii. **Timings:** The Provider will conduct Cleaning Services according to a schedule agreed upon with the Client. Cleaning Services are to be provided Monday to Friday between 9 am and 5pm, any services provided outside of these times must be agreed with the Provider prior. Whilst the Provider aims to stick to these times due to operational constraints, weather, and traffic conditions, these timeframes may

3. **Damages, Losses and Charges**

i. The Client acknowledges that the Provider will take reasonable care to avoid causing any damage to the client's property during the performance of cleaning services. However, the Client agrees to be responsible for any existing damage or hazards on the premises that may affect the safety of the cleaning staff or the condition of the property and disclosing such defects to the Provider prior to commencing.

ii. **Exclusions for Liability:** the Provider will not be liable for damages arising from:

a) Pre-existing damages or faults that were not reported or were known to the client prior to the service.

b) Damages caused by external factors beyond the Provider's control (e.g weather, third party actions).

iii. **Overdue Payments:** Invoices for all Cleaning Services must be paid in full at the time of booking. If any payment due under this agreement is more than seven days overdue, Londonist Hospitality Limited reserves the right to cease providing services until all outstanding amounts are settled. Rescheduling of services will be arranged based on availability, and there is no guarantee that the new terms will match the original schedule.

iv. **Additional Charges**: Charges may apply for any additional work performed by the cleaning team beyond the initial scope of the booking. These additional charges will be discussed and agreed upon in advance and will be invoiced separately. The client will be informed of any extra services provided and will be responsible for paying these charges upon completion of the additional work.

v. **Insurance:** Clients must have insurance in place to cover all risks for their property, including personal belongings, fire, theft and other potential risks

4. **General Provisions**

i. **Limitation of Liability:** Except in cases of death or personal injury caused by negligence, the liability of Londonist Hospitality Limited for any damages arising from or in connection with this agreement shall be limited to the amount of the relevant invoice in which the damage occurs.

ii. **VAT:** All prices exclude VAT.

iii. **Special Terms:** In the event of any conflict or inconsistency between these general Terms and Conditions and the Special Terms, the Special Terms will prevail.

iv. **Applicable Law:** These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

v. **Amendments:** No amendments to these Terms and Conditions shall be valid unless confirmed in writing by both parties.

vi. **Severability:** If any part of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.