londonist
HOSPITALITY

**Client Information**

| | |
|---|---|
| Bill To: | 170 Maygrove Road, London NW6 2EP |
| Billing Contact Name: | Johnny Romana |
| Billing Email Address: | johnny36@hotmail.co.uk |
| Billing Phone: | +447968928874 |

| | |
|---|---|
| Shipping Contact Name (Company Name): | Johnny Romana |
| Shipping Address: | 29 Ridge Hill London NW11 8PR |
| Shipping Phone: | +447968928874 |

**Order Details**

| | |
|---|---|
| Order Start Date: 29/11/2024 | Payment Method: Bank Transfer |
| Order End Date: 10/11/2024 | Billing Sequence: Bi-weekly |

## Product Information

| # | Item | Qty | Rate | Tax | Tax Amount | Amount |
|---|---|---|---|---|---|---|
| 1 | **PILLOWCASE (RENTAL + LAUNDRY)**<br>100% COTTON - WHITE | 30 | 0.85 | 20.00% | 5.10 | 25.50 |
| 2 | **SINGLE BED SHEET (RENTAL + LAUNDRY)**<br>100% COTTON - WHITE | 5 | 1.05 | 20.00% | 1.05 | 5.25 |
| 3 | **SINGLE DUVET COVER (RENTAL + LAUNDRY)**<br>100% COTTON - WHITE | 5 | 1.85 | 20.00% | 1.85 | 9.25 |
| 4 | **DOUBLE BED SHEET (RENTAL + LAUNDRY)**<br>100% COTTON - WHITE | 5 | 1.25 | 20.00% | 1.25 | 6.25 |
| 5 | **DOUBLE DUVET COVER (RENTAL + LAUNDRY)**<br>100% COTTON - WHITE | 5 | 2.10 | 20.00% | 2.10 | 10.50 |
| 6 | **BATH TOWEL (RENTAL + LAUNDRY)**<br>100% COTTON - WHITE | 15 | 1.10 | 20.00% | 3.30 | 16.50 |
| 7 | **HAND TOWEL (RENTAL + LAUNDRY)**<br>100% COTTON - WHITE | 15 | 0.85 | 20.00% | 2.55 | 12.75 |
| 8 | **BATHMAT (RENTAL + LAUNDRY)**<br>100% COTTON - WHITE | 6 | 1.05 | 20.00% | 1.26 | 6.30 |
| 9 | **DELIVERY / COLLECTION (PER VISIT)**<br>Location based in West Hampstead, exact address to be confirmed | 1 | 10.50 | 20.00% | 2.10 | 10.50 |

## Special Terms

1. The Client will need to notify Londonist Hospitality of its order at least one week prior with the specific quantity and sizes of the required linen. Quantity may vary with each order.
2. The delivery/collection slot would remain as PM slot: 12pm – 5pm.
3. Delivery locations cannot be amended, for any requests for changes, this should be communicated to Londonist Hospitality with 4 weeks prior notice and is subject to approval.
4. Items ordered and invoiced depending on requirements and invoice is to be paid before the delivery.
5. Order will cycle will commence from 03/12/2024 with first order.

Please note that all products and services provided are subject to the Terms and Conditions of Londonist Hospitality Limited.

By signing this agreement, the client acknowledges and agrees to adhere to the below terms and conditions set by Londonist Hospitality Limited.

**Client Signature :** Johnny Romana **Date :** 11/29/2024

**Print Name :** Johnny Romana **Position :** Owner

**Londonist Hospitality Limited Linen Rental Terms and Conditions**

1. **Contract Length and Termination**

i. **Contract Length:** Our services will be delivered on a rolling contract basis, with a minimum term of one month, which will automatically renew unless notice of termination is given.

ii. **Termination Notice:** After the initial one-month period, the contract will become a monthly rolling contract, which can be terminated by either party with a two-weeks' notice.

iii. **Periods of Closure:** Suspension of charges for periods of closure will only be allowed for periods exceeding two weeks, excluding the termination notice period. One month's notice in writing is required for such suspensions.

2. **Ownership and Usage**

i. **Ownership:** All rented items remain the property of Londonist Hospitality Limited. We retain the title at all times.

ii. **Usage Charges:** Clients are required to pay a minimum of 75% of the delivery charge, regardless of the actual usage. For example, if 90% of the delivery is used, the client is liable to pay for 90% of that respective delivery.

iii. **Linen Type:** The type of linen agreed upon at the start of the contract cannot be changed throughout the contract period. For instance, if polycotton fabric is agreed upon, this must be used for the entire duration of the contract.

iv. **Par Level:** The par level agreed upon in the contract is to be fixed for the duration of the agreement, with a maximum of 4 par. This means that the client agrees to maintain up to four times the daily requirement of linens in their inventory at all times throughout the contract period.

3. **Damages and Losses**

i. **Damaged Items:** The Provider will take all reasonable care to ensure that laundry items are handled properly. However, the Provider will not be liable for damage to items caused by normal wear and tear, manufacturer defects, or prior damages.

ii. **Lost Items:** In the event of a lost item, the **Provider's** liability will be limited to the fair market value of the item, not exceeding the relevant invoice amount for that item.

iii. **Undeclared Damaged Items:** Clients must declare any pre-existing damage to items before collection. Failure to declare damages may result in additional charges.

4. **Collection and Delivery Conditions**

i. **Access Requirements:** The Client must ensure that the Provider has access to the agreed collection and delivery point. If access is unavailable, the Provider may charge a failed delivery fee.

ii. **Delivery Location:** Deliveries are generally made to the ground floor. Any specific delivery instructions must be agreed upon in advance.

iii. **Time Slot Basis:** As stated, while exact timeframes cannot be guaranteed, we will operate on a time slot basis for collections and deliveries, either in the AM (7am-11am) or PM (12pm-4pm).

5. **Client Obligations**

i. **Preparation of Laundry:** The Client is responsible for ensuring that all items for laundering are ready for collection at the agreed time. The Provider is not responsible for any items not prepared in time for collection.

ii. **Hazardous Materials:** Clients must inform the Provider in writing of any toxic or hazardous substances that have been in contact with laundry items. The Provider reserves the right to refuse to handle such items.

6. **Billing and Payments**

i. **Billing Sequence:** The billing sequence is agreed upon with the account manager at the time of agreement. Clients must adhere to the agreed payment structure over the contract length.

ii. **Invoice Terms:** Invoices must be paid within 7 days upon digital receipt unless otherwise agreed in writing. Payments can be made via direct debit, cheque, or BACs.

iii. **Overdue Payments:** If any payment due under this agreement is more than seven days overdue, Londonist Hospitality Limited reserves the right to cease providing services and products until all outstanding amounts are settled. Rescheduling of services and products will be arranged based on availability, and there is no guarantee that the new terms will match the original schedule.

7. **General Provisions**

i. **Limitation of Liability:** Except in cases of death or personal injury caused by negligence, the liability of Londonist Hospitality Limited for any damages arising from or in connection with this agreement shall be limited to the amount of the relevant invoice in which the damage occurs.

ii. **VAT:** All prices exclude VAT.

iii. **Special Terms:** In the event of any conflict or inconsistency between these general Terms and Conditions and the Special Terms, the Special Terms will prevail.

iv. **Applicable Law:** These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

v. **Amendments:** No amendments to these Terms and Conditions shall be valid unless confirmed in writing by both parties.

vi. **Severability:** If any part of these Terms and Conditions is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.