HM Courts & Tribunals Service

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Londonist DMC Ltd
5, GREAT JAMES STREET
LONDON
WC1N 3DB

0000359

Case number:
735MC259
Respond by:
4pm 06 November 2025

t601973/0106/0000359

Dear Londonist DMC Ltd

09 October 2025

You have been named as a respondent in a money claims case

We are contacting you because Ms Paridhi Jain has made a money claim against you for 2500 including interest and the claim fee. The claim is enclosed with this letter.

A money claim is when someone says you owe them money and takes legal action against you to get it back.

What you need to do

You must respond to the claim, by telling us whether you agree with the claim or not. You can do this yourself or you can pay a solicitor to do it for you.

How to respond yourself

Create, or sign-in to, a money claims account.

Go to: **www.gov.uk/hmcts/respond-money-claim**

1. **Respond to claim** https://www.moneyclaims.service.gov.uk/first-contact/start
2. **Enter the claim number** 735MC259
3. **Enter the security code** 8X8PTX54JH4M (this code can only be used once)
4. **Create an account -** after creating an account you'll be sent an email with a link to verify your account, or **sign-in to your existing account** – do not create a new account

How your solicitor can respond for you

Your solicitor should create, or sign-in to, a MyHMCTS account.

They must go to: **https://www.gov.uk/guidance/myhmcts-online-case-management-for-legal-professionals.** They'll need to enter (or use) the 16-digit reference 1759995170877205 to register with MyHMCTS.

Claim form

Claim number: 735MC259

Received on: 09 October 2025 at 07:47 AM
Issued on: 09 Oct 2025

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1. Claimant details

Name	Ms Paridhi Jain
Address	IQ ALDGATE STUDENT ACCOMODATION 66, COMMERCIAL ROAD TOWER HAMLETS LONDON E1 1LP
Date of birth	22 July 2004
Telephone number	+447721175819
Email address	rajeshfca.jain@gmail.com

2. Defendant details

Company name	Londonist DMC Ltd
Contact person	
Address	5, GREAT JAMES STREET LONDON WC1N 3DB
Telephone number	+447470543661
Email address	legal@londonist.co.uk

3. Claim

Reason for claim	The defendant unlawfully entered the claimant's accommodation room while the tenancy was still active and removed all her belongings without notice or consent. This breached the tenancy agreement and caused direct financial loss and distress. The claimant seeks £2,250 for belongings and £250 for inconvenience, plus court fee and statutory interest.
Timeline of events	
21 September 2024	Paridhi Jain entered into licence agreement

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	with Londonist DMC Ltd for accommodation at Chapter Aldgate, London, till 26-07-2025
16 June 2025	Paridhi temporarily travelled to India; tenancy continued and rent was paid. Personal belongings remained in the room.
19 June 2025	Email sent by Paridhi to Chapter Aldgate confirming that belongings remained in the room.
19 June 2025	Chapter Aldgate acknowledged email receipt and assured access to Relative.
20 July 2025	Relative visited the property and discovered that the room had been cleared and all belongings were missing.
20 July 2025	Email sent by Paridhi to Chapter Aldgate and Londonist DMC immediately reporting missing belongings.
29 July 2025	Email sent by Abha Jain, Mother / Authorised Representative of Paridhi jain, to Chapter Aldgate and Londonist DMC reporting missing belongings.
1 August 2025	Chapter Aldgate responded, denying responsibility for the removal and stating that the matter was under Londonist DMC Ltd's control
8 August 2025	Londonist DMC Ltd (Legal Department) replied denying liability and asserting that Paridhi had "checked out."
29 August 2025	Further email correspondences exchanged with Londonist DMC Ltd's staff regarding the missing belongings on various dates from 8-8-25

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4 September 2025	Letter Before Action sent by Mrs Abha jain, Paridhi's representative demanding compensation for belongings and inconvenience.
19 September 2025	Londonist Legal offered a three-week complimentary stay as a goodwill gesture, without compensation.
24 September 2025	Revised offer received from Londonist (three-week stay plus £500),
30 September 2025	Revised offer received from Londonist (five-week stay plus £500), again as full and final settlement.
3 October 2025	Offer rejected; claimant reiterated demand for cash settlement and informed intention to proceed legally.

Evidence type	
Contracts and agreements	Student License agreement Paridhi entered with Londonist DMC
Letters, emails and other correspondence	Email correspondences with Chapter Aldgate and Londonist DMC
Statement of account	Bank statement, evidencing procurement of belongings by claimant during stay.
Photo Evidence	some photos shared with relative evidencing belongings in the room.

4. Claim amount details

Claim amount items	
Fashion student's College stationey & Materials	£700.00
Personal belondings, Clothing, bags, shoes etc	£1100.00
Kitchenware, & Toiletries	£280.00
Bedding, towels, personal effects etc	£170.00
Distress & Inconvenience	£250.00
Total interest	£44.55

How interest was calculated	Same rate for whole period of time
Interest end date	Interest will accrue at the daily rate of £0.55 up to the date of judgment or settlement
Interest rate claimed	8%
Explanation of rate claimed	The claimant reserves the right to claim interest under Section 69 of the County Courts Act 1984
Date interest claimed from	20 July 2025
Explanation of date interest is claimed from	We have taken 20 July 2025 as the starting date for interest, as that is when we discovered that the belongings had been cleared from the room. That was the date the loss was realised and the financial impact began.

5. Total amount

Claim amount	£2500.00
Total interested claim to date of submission	£44.55
Claim fee	£115.00
Total	£2659.55

6. Statement of truth

I believe that the facts stated in this claim form are true. I understand that proceedings for contempt of court may be brought against anyone who makes, or causes to be made, a false statement in a document verified by a statement of truth without an honest belief in its truth.

Ms Paridhi Jain

09 October 2025

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