Uğur Türk

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Education

Istanbul Bilgi University

Business Administration (English)(100% Scholarship), 3rd grade

Work Experiences

Alba Resort Hotel – 2023

Recepsionist

- Greeting and welcoming guests to the hotel and ensuring they have a satisfying vacation experience were among our primary responsibilities.
- A receptionist is the first person a hotel guest encounters and will likely interact with the most. Therefore, communication with the guest is quite important.
- In hotels, the front desk operation is generally managed by the receptionist.
- For the reasons mentioned above, working in this position gave me the opportunity to develop my communication skills, problem-solving ability, people organization and adaptation skills, and time management.

Mövenpick Bosphorus Hotel – 2022

Guest Relation

- It was my primary responsibility to listen to any complaints, requests, or suggestions from hotel guests and convey them to the relevant departments.
- Ensuring that hotel guests had a pleasant stay.
- Answering and guiding guests' questions about the city, country, transportation, and tourist activities.

Yapı Teknik – 2021

Sales Person

- Guiding customers based on their requests and needs when they come to the store.
- Keeping store shelves stocked at all times.
- Ensuring stock control.

Skills

- Python
- Microsoft Office
- SPSS

Languages

Turkish, English

Hobbies

Boxing

Certificates

Rotary Young Leadership Awards (RYLA) Program (2024)